



May 22, 2019

To whom it may concern,

EPS Holdings, Inc.

**EPS Holdings Receives the 2019 Asia-Pacific Contract Research Organization Customer Service Leadership Award from Frost & Sullivan**

We would like to announce that EPS Holdings, Inc. (EPS Holdings—Head office: Shinjuku-ku, Tokyo, Representative Director Yan Hao) has received the 2019 Asia-Pacific Contract Research Organization Customer Service Leadership Award, which is one of the Best Practices Awards presented by a major U.S.-based research consulting firm Frost & Sullivan.



EPS Holdings offers its employees opportunities to experience various fields through its job rotation and special training system to developed highly skilled experts. Furthermore, the Quality Management System established to improve the quality of clinical studies is also highly rated as a factor that has resulted in satisfaction in many customers, which has led to the company receiving this award.

The EPS Group has CRO (Contract Research Organization), SMO (Site Management Organization), and CSO (Contract Sales Organization) at its core, and continues to pursue its management philosophy that states “We will contribute to the advancement of the healthcare industry by providing high-value-added solutions to our clients.”

### About **EPS Group**

Since its establishment in 1991 as one of pioneering CROs, EPS Group has been a Healthcare Solution Provider to Pharmaceutical companies, Medical device manufacturers, Hospitals and Clinics, and Academia with various solutions from development to Marketing, Sales, Consultation covering Asia centered in China and new values created in big data & AI, regenerative medicine, etc.

URL : <https://www.eps-holdings.co.jp/>

### About **Frost & Sullivan**

Frost & Sullivan, the Growth Partnership Company, works in collaboration with clients to leverage visionary innovation that addresses the global challenges and related growth opportunities that will make or break today's market participants. For more than 50 years, we have been developing growth strategies for the global 1000, emerging businesses, the public sector and the investment community.

URL : <https://ww2.frost.com/>

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